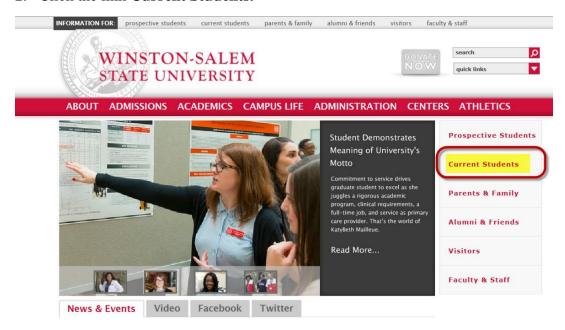
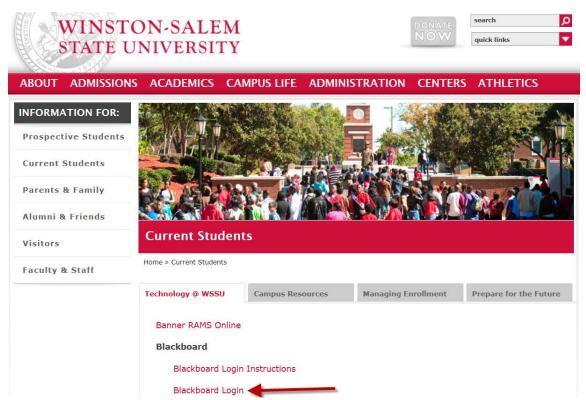
## Winston Salem State University Blackboard Login Instructions for Students

Please complete the following the steps to login into Blackboard:

- 1. Click to open your Internet browser, then go to the **Winston Salem State University's home** page at http://www.wssu.edu/
- 2. Click the link Current Students.



3. Click the Blackboard Login link.



- 4. Type your current WSSU username and WSSU password without adding the @rams.wssu.edu and click the Login button.
  - a. If you are logging into this portal for the first time, your initial password is the following: First letter of the first name UPPERCASE; First Letter of the last name lowercase and Your Banner ID. For Example: The password for John Smith with Banner ID of 123456789 would be Js123456789.
  - b. **Note**: Your WSSU e-mail and Blackboard account will lock after **five** attempts. Please refer to the RAM Access Management Portal (RAMP) <a href="http://www.wssu.edu/ramp">http://www.wssu.edu/ramp</a> to unlock your account or contact **Technology Support at 336-750-3431**.
  - c. **Note:** You may have to setup your security questions. If so, click the following link to access steps to set up your WSSU password security questions: (Start with the Enrollment Instructions at the bottom of page 4 to page 8). http://www.wssu.edu/administration/it/documents/ramp-enrollment-instructions.pdf

5.



If you are logging into Office 365, please check your Clutter folder for important messages.

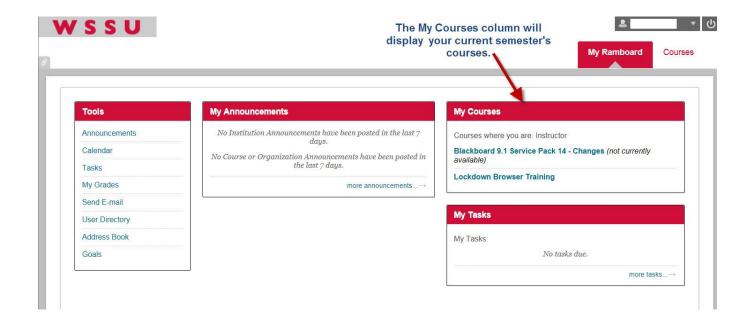


For More Information, visit the <u>RAM Access Management Portal (RAMP) FAQ</u> or Contact Technology Support at 336-750-3431





- 6. You have now completed the required steps to access Blackboard.
- 7. Inside of Blackboard, go to the third red and white column entitled, "My Courses."
- 8. Then, below **My Courses**, click the blue hyperlink(s) inside Blackboard with the year, semester, name and number of each course that you are enrolled.



## Do You Need Help with Blackboard?

The Department of Information Technology has a Blackboard Helpdesk that supports the Blackboard Learning Management System.

**Telephone**: 877-730-6238

Support Hours: 24 hours a day, 7 days a week

Tutorials: https://en-us.help.blackboard.com/Learn/9.1\_2014\_04/Student

**Live Chat:** 

https://liveperson.edusupportcenter.com/sims/helpcenter/LiveChat.seam?inst\_name=wssu

**Website**: <a href="http://www.wssu.edu/roles/current-students.aspx">http://www.wssu.edu/roles/current-students.aspx</a>