

Housing and Residence Life Frequently Asked Questions

Do the residence halls have computer labs and laundry facilities?

There are computer labs and laundry rooms located in each residence hall.

How long are the beds? What kind of sheets will I need?

All beds on campus are extra-long (80") twin bed sheets except for Rams Commons. Rams Commons uses full size beds.

Are residence halls locked?

At Winston-Salem State University, campus residence halls are locked 24 hours a day. To gain access, students must use their RAMCard to open an outside door. Currently, our halls use keys from student rooms, but over the next few years, we will be moving towards using the RAMCard for access to individual rooms as well. Guests should contact their resident host. Hosts should let guests in and escort them to the resident's room. Students are only able to access the residence hall assigned to them for living.

Are there staff members who live in the residence hall?

Yes, each floor or group of floors has a resident advisor (RA) who lives on the floor with the residents. In addition, each hall complex has a full-time professional hall director, assigned to work with students and staff in their respective buildings.

Is there anything to do in the residence halls?

Yes! You should talk to your RA about what events are planned in your residence hall. The RA staff and your Hall Council work together to provide lots of opportunities to get to know the rest of the students in your hall, travel within and outside of Winston-Salem, and experience all that campus has to offer. If you are interested in getting involved with hall council and planning events, talk to your RA. If you are an upperclassman and interested in being an RA, ask your Hall Director for more information.

What happens if I lose my room key?

Lost keys are a serious concern. A lost key not only impacts the safety of the person who lost the key but the safety of roommates, future residents, and peers residing within the same building. We take our resident's security very seriously. Charges for replacement keys or lock changes vary depending on the residence hall, so contact your hall director or resident assistant immediately. Because this is such a serious matter, no reasoning is likely to excuse you from the charge - and we have heard some creative attempts!

What is a Resident Advisor?

The Resident Advisor (RA) is a student who lives in your community and is responsible for helping to provide a safe, educational community. Your RA works with an RA staff team to facilitate an environment that supports you and your community throughout the year.

What kinds of pets are permitted?

Pets are only permitted in the residence halls as guide animals for the physically challenged. Fish, in reasonable numbers and size, are also permitted, but check with your hall staff to be certain.

Will I be charged for something breaking in my room?

Yes. Although it depends on the situation, students are responsible for the condition of their room at the point of check-out. Aside from normal wear and tear, it is expected that items are returned in the condition they were found at check-in.

Some questions to go over with your new roommate. . .

How should we decorate the room?

Can we borrow each other's possessions?

Other than WSSU's policies, what rules should we set for visitors?

What should we bring?

Must I always take my room key with me?

It is a very good idea and we recommend it. Locking the door to a room and taking the key, even if just going down the hall for a few minutes, are good practices to make habits and the best precaution against theft. It also decreases the chances of being charged for lock-outs and replacement keys.

Am I required to get a meal plan if I live on campus?

Yes. For students residing on campus, a meal plan is required. Meal plan options are provided to suit the various schedules.