OFFICE OF LEGAL AFFAIRS

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Department Integrity and Perception Statement 2021-2022

We have received the results of the Departmental Integrity survey distributed to campus constituents on October 5, 2021.

The Presidents of the Staff Senate, Faculty Senate, and Student Government Association were contacted, and they were also encouraged to disseminate the survey to their constituency. The survey was also shared with the Executive Leadership.

The results were overwhelmingly positive.

The survey confirmed the Office of Legal Affairs is perceived as being competent, professional, and confidential. These are vital for building and maintaining a department marked by trust and integrity.

Still, the survey identified an area that, while not weak, was an area in which we can improve. Specifically, we received feedback that the office needs to work on perceptions of timeliness. Given the design of the survey, there was no space for clarification on this topic. However, the Office of Legal Affairs offers the following as a response to the survey results:

- We encourage individuals with time sensitive issues to share time constraints when the
 matter is submitted to OLA to be addressed. Individuals who believe OLA is not fulfilling
 the spirit of this statement are encouraged to share complaints directly with the Chief
 Legal Officer; and
- We will identify and engage in training opportunities with contract managers.

As a reminder, OLA staff prefers contact via email at the addresses below.

We will continue to seek feedback to ensure our service is responsive to the campus community.

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